AMAR Health IT [AHIT]

JV Partner Capabilities Briefing



CIOSP-3 SB Contract and AHIT

- CIO-SP3 SB is 10- year Indefinite Delivery/Indefinite Quantity (IDIQ) contract managed by NITAAC that expires 07/14/2022 and has a 20 billion dollar ceiling.
- NITAAC (NIH Information Technology Acquisition and Assessment Center) has been designated a federal Executive Agent, authorized by the Office of Management and Budget (OMB).
- AHIT is a CIO-SP3 SB contract holder and Joint Venture (JV) made up of 8 companies with varied capabilities that allow us to meet all 10 CIO-SP3 contract vehicle task areas.
- AHIT Officers and Staff
 - CEO/PM John Yokley (PTFS)
 - Secretary Treasurer Matt Matsuda (Matsuda Inc.)
 - Facility Security Officer John (Zack) Rozga (REVISION, Inc.)
 - Contracts Lynn Clark (PTFS)

AHIT Joint Venture Member Core Competencies



PTFS

- Geospatial Software and Services
- 2. Enterprise Records and Content Management
- 3. Declassification, FOIA/ Privacy Act Services and Software
- 4. Library Systems and Information Systems Support
- 5. Content Management Architecture Services
- 6. Systems/ Application Integration
- 7. Classified Digitization Services

DAS

- L. Data Analytic Systems
- 2. Analytics and Modeling
- 3. Data Quality
- 4. Data Management
- 5. Program Integrity
- 5. SAS Programming
- 7. Business Intelligence
- 8. Automated Reporting
- 9. e-Learning / Training
- 10. Web Portals/Content
 Management
- 11. System Automation
- 12. Full Life-Cycle Development

DMG Federal

- 1. Database Design/
 Administration
- 2. Business Intelligence
- 3. Enterprise Performance Management
- 4. Systems Engineering & Integration
- 5. Data Management
- 6. Cyber Security
- 7. Program & Project
 Management
- 3. Network Support & Administration
- 9. Application Development
- Business Process Design, Re-engineering & Management

M&A **REVISION SUPERTEK TMR** 1. IT Program 1. Strategy & Performance 1. Strategic Business and **Enterprise Architecture** Planning & Governance Management Management Innovation 2. Security and App Business Intelligence & 2. Information Security 2. Security Assessment Infrastructure **Analytics** and Assurance and Analysis FISMA, A-123, SAS70 **Continuous Process Solution Engineering Asset Management Auditing/Support Improvement** and Delivery Independent 4. IT QC/QA **IT Operations** Verification and Technology Portfolio & 4. **Oracle Programming Program Management Service Center Services** Validation (IV&V) **Data Management Software Development** 6. **Integrated Services Cyber Security** Application/RDBMS **CRM & Salesforce** 7. **Red Flag Network and Systems** Performance Services 8. **Cyber Security** Administration **Distance Learning and Optimization Cyber Security Practice Operations & Support Datacenter Consulting &** 8. Web Development e-Learning Solutions **Enterprise Directory** Interface Development **Cloud Services** and Email Solutions 10. Custom Designed 9. Telecommunication's **Enterprise App** Support Development

AHIT News and Information

- AHIT wins DOJ OJP with TMR as lead JV partner
 - Provide 80+ cleared IT professionals to OJP
 - Oversee Service Desk & End-User Services
 - Oversee Infrastructure Support Task Area
 - Oversee Engineering Support Task Area
 - Sourcing additional IT PMs for new IT PMO Office
- AHIT wins DOJ Project Management Support Contract with DMG as lead JV partner
 - Leveraged Waterfall and Agile project management methodologies to support OIT in accomplishing strategic goals and objectives on time and within budget
 - Improved OIT procurement process by developing a tool to track new purchases and existing maintenance agreements for hardware, software and support services for a \$20M annual budget, excluding government staff salaries. This tool will be used as a baseline for annual procurement planning.
 - Improved efficiencies through process development and documentation
 - Improved financial project management planning through the creation of baseline documentation
 - Improved project completion within time constraints (Portfolio of 85 Projects/Major Tasks)

AHIT News and Information Continued



- AHIT wins JSP Cyber with SuprTEK as lead JV partner
 - 100-person task order supporting 39,000 DoD user base working with 166 systems for OSD, Joint Staff, and the Department of Army at the Pentagon
 - Enhancing security posture via repeatable, well defined processes
 - Specific scope includes Cyber Security Compliance, Vulnerability Management, Assessment & Authorization, Audit Support, Risk Assessment, Vulnerability Assessment, Training, and Information System Security Officers (ISSO) Support
 - For Vulnerability Assessments, we use: ACAS, HP Fortify, OAT Scan, Web Inspect, BurpSuite, CheckMarx, Nessus, AppScan, and GitHub
 - For Risk Assessments, we use: ODIN, DoD DMZ Whitelist DB, and PPSM Registry
- AHIT wins DHA WebSphere Enterprise Service Bus (ESB) with SuprTEK as lead JV partner
 - Integrated and configured new IBM Integration Bus (IIB) technology
 - Allows bidirectional exchange between CDR at DHA and CHDR at VA
 - HL7 messaging and communication
 - HIPAA-compliant information security



AMAR Health IT JV Partner

PTFS



PTFS Staff and Facilities

- Staff
 - 125 Persons
 - > 70% Staff Hold Security Clearances (52% TS/SCI+)
- Core Software Products
 - Enterprise CMS

Kinowyation**

Library Services Platform

Bibliovation™ CMS for UAV/UAS

droneware*

Services

Systems Integration and Content Management Solutions

Digitization and Content Conversion

Professional Support Services



Knowvation

droneware **1**Bibliovation

Offices

- 36,000 ft2 Headquarters Facility in Bethesda, MD
 - Top Secret facility clearance, TS/SCI safeguarding, and Accredited IS conversion,
 - External connectivity: SIPRNet/NGANet pending
 - Call center support, software development, and testing
 - \$1 million of digitization equipment
- **Hosting Facilities**
 - Amazon
 - MS Azure



Products



PTFS SW Product Offerings

PTFS Software Offerings

₹nowvation™

http://www.ptfs.com/knowvation-gs

■Bibliovation[™]

http://www.ptfs.com/bibliovation



http://www.ptfs.com/droneware

1 nowvation™ CMS Suite

■ Knowvation GS[™]

 geospatial analyst interface to manage, search, and discover diverse multi-int collection w/wo geo-tagging

Knowvation DXTM

 combines workflow, search, and redaction capabilities for sanitizing, declassification, FOIA, and Privacy Act processes

■ Knowvation IX[™]

 links structured content in existing legacy COTS applications with unstructured content with single hot key

DTIC Warehouse



- The Defense Technical Information Center (DTIC) supports Government researchers, engineers, scientists, and program managers in solving their most difficult challenges by providing access to Scientific and Technical Information (STI). STI is collected and managed by Information Analysis Centers (IACs), operated by contractors in disparate locations nationally.
- Closed Stack Collection of Classified and Unclassified STI
 - PTFS uses its 36,000 cubic foot TS cleared facility to house the 430,000+ piece STI collection
 - This Data Warehouse consolidates seven disparate IAC collections into a single repository
 - PTFS's TS-cleared library staff is responsible for accessioning, cataloging, retrieving, and maintaining the collection
 - PTFS will provide DTIC researches with a "scan-on-demand" service to deliver digital objects to researcher desktops within 72 hours of request
 - The DLS Web-based discovery application, also used by NGA, will contain bibliographic descriptions of the collection
 - Researchers can search the full text of physical and digital documents with one query



DOD & IC Experience Empowering Content

Agency	Description				
Army Heritage and Education Center (AHEC)	Portal - historical docs film declass initiative				
National Defense University	Digital Archive - historical docs & officer papers				
Office of the Secretary of Defense (OSD)	Digital Archive - reports and publications				
Office of the Secretary of Defense (OSD)	Digital Archive - Defense Prisoner of War/Missing Personnel Office and POWs (DPMO)				
National Geospatial Intelligence Agency (NGA)	DIB integration, imagery repository				
National Geospatial Intelligence Agency (NGA)	Digital Archive - IG Audits and Investigations classified and unclassified				
U.S. Army Medical Research Institute of Infectious Diseases (Fort Detrick)	Lab Notebook Digitization				
U.S. Air Force Academy	Digital Archive - Yearbooks and Photographs				
U.S. Army Medical Research Institute of Infectious Diseases (Fort Detrick)	Pre-move record study				
DTRA/L-3	Digital Archive - Veteran Record System				
Maryland Procurement	Turnkey FOIA/Declassification/Privacy Act Operation				
Langley	Digitizing very large video collection				
FBI Academy	Digital Archive – Videos, slides, documents				
Department of State	Digital Archive – Worldwide building files				
Naval Explosive Ordnance Disposal Library	Digital Archive – Bomb and explosive digital library				
DIA	Habeas Corpus Declassification Services				
National Science Foundation	Koha ILS implementation, data migration, annual support, hosting and maintenance				
Institute for Defense Analysis (IDA)	Koha ILS implementation, data migration, annual support and maintenance				

PTFS



AMAR Health IT JV Partner Data and Analytic Solutions

"Data Analytics Is the Future of Everything"

-- Eric Schmidt Executive Chairman of Google



Photo Courtesy of v1shal.com

Photo courtesy of greenbookblog



Who we are

Data and Analytic Solutions, Inc. (DAS) is an award-winning woman-owned Program Management and Information Technology consulting firm whose mission is to solve clients' problems with innovative and interdisciplinary solutions by bridging business and technology.

- SBA WOSB; Woman-Owned
- SWaM and MBE certified (VA, MD)
- CMMI Level 2 assessed
- Contract Vehicles: Schedule 70 IT Services; GSA 8(a) STARS II, SEC Quantitative Data Analysis IDIQ



Core Competencies

- Data Management
- Web Portals, Cloud Hosting& GIS Mapping
- Data & Statistical Analysis
- Data Mining & Modeling
- Program Integrity, Audits & Reviews
- Data Processing & Validation

- Programming, Databases & Servers
- Performance Measurement
- Automation
- Business Strategy
- Data Governance
- Mobile Solutions



Subject Matter Expertise

- Medicare & Medicaid
- Food Safety and Inspection
- Debt Collections
- Surveys
- SAS Software and Technology
- Business ProcessAutomation &Improvement

- Medical Record Review
- Data Matching
- Business Intelligence
- Training & e-Learning
- Performance Measurement
- KnowledgeManagement
- Software Development Lifecycle Methodology



Clients

- Centers for Medicaid and Medicare Services (CMS)
- U.S. Securities and Exchange Commission (SEC)
- U.S. Department of Agriculture (USDA) Food Safety and Inspection Services (FSIS)
- U.S. Department of Treasury Bureau of Fiscal Services (BFS)
- U.S. Sentencing Commission (USSC)
- Agency for Healthcare Research and Quality (AHRQ)
- Department of Veterans Affairs (VA)
- Bureau of Census
- U.S. Coast Guard
- LexisNexis (Partner)
- Experian (Partner)



Representative Projects

- Treasury DMS Collections Improvement: Data and Statistical Analysis; Data Management; Systems Development Lifecycle
- CMS Fraud Detection and Medical Review: Data and Statistical Analysis; System Analysis, Programming; Data Management
- <u>Department of Agriculture</u>: Food Safety and Inspection Analytics; SNAP Retailer Integrity
- Securities and Exchange Commission: Quantitative Research Analytical Data Support; EDGAR Support Process Improvement and Knowledge Management; Consolidated Audit Trail National Markets System Plan Initiative and Requirements
- Department of Veterans Affairs Management Support: Workflow Re-Engineering and Data Analysis
- US Coast Guard: Strategic Performance Management

AMAR Health IT JV Partner

DMG Federal

DMGFEDERAL

Keith Boyer - COO/CMO





- 20 yrs of Business Intelligence Experience
- □ Former BI Domain Leader for businessintelligence.com
- ☐ IT Thought Leader and Channel Champion for Emerging Technologies
- □ Passionate about making a positive measurable impact for customer centric results
- Loves Family, Mentoring, Coaching Pop Warner and AAU Athletes (football, basketball and track)

DMGFEDERAL

Corporate Overview

Founded 1995 – Information Technology Consultancy

SBA certified Economically Disadvantaged Woman Owned Small Business (EDWOSB)

Competitive Discriminators

EXPERIENCED

- FederalGovernmentExpertise
- Rock SolidPerformanceRatings

CUSTOMER-CENTRIC

- Certified Technical Professionals
- ProjectManagementOffice (PMO)
- ISO Certified

CORPORATE COMMITMENT

- CommunityService
- Green IT

Professional Services Overview





AMAR Health IT JV Partner

Matsuda & Associates, Inc.



Matsuda & Associates, Inc.

- 1. IT Program Management
- 2. Security and App Infrastructure
- 3. FISMA, A-123, SAS70 Auditing/Support
- 4. IT QC/QA
- 5. Oracle Programming
- 6. Data Management
- 7. Application/RDBMS Performance Optimization
- 8. Web Development
- 9. Interface Development
- 10. Custom Designed Enterprise App Development



AMAR Health IT JV Partner

REVISION, Inc.

REVISION Empowering performance excellence

CUSTOMER CENTRIC CULTURE



- REVISION Senior Consultants Depth Of Experience – "We've Walked The Talk"
- 20+ Years C-level Advisory Roles In Performance Excellence
- 20+ Years IT Operations
 & Security Experience
- Government Experience
- Culture & Operations State, Local & Federal
- DoD Secret & Top Secret Cleared Staff



EMPOWERING PERFORMANCE EXCELLENCE for Government & Commercial Clients Since 1998

CONSULTING & IT SERVICES



A COMMITMENT TO OUR PARTNERSHIP

With A Distinguished Customer Base

STATE & LOCAL











FEDERAL



























PRIVATE SECTOR

























AMAR Health IT JV Partner

SuprTEK

Current Profile of SuprTEK

Who is SuprTEK?

- Stable SDB in business for more than 20 years
- More than 95% DoD Customers
- ▶ More than \$200M in Prime business
- Executed on more than 70 projects since 2006
- ▶ HQ in Ashburn and geographically dispersed in 10 states with three major corporate offices
- ISO 9001:2008 Certified
- ▶ ISO 20000:2011 Certified
- ▶ ISO 27001:2013 Certified
- CMMI Level 3 Appraised
- ▶ ITIL / HDI Certified more than 100 staff
- Exceptional performance record
- Relationships with University of MD and Virginia
 Tech for the Cyber security Center of Excellence
- Healthcare IT Advisory Board

SuprTEK Capabilities



Our Mission and Highlights

- Achieve Customer Intimacy by Knowing Customer Needs and Meeting Performance Objectives
- Deliver Solution
 Excellence that Enables
 Mission Capabilities
- Invest in Our People to Achieve Customer Intimacy and Deliver Solution Excellence

Exceptional Solutions with Proven Results

Additional Highlights

- Congressionally recognized Outstanding SB
- Recent Nunn-Perry Award winner
- Recent awardee and two time nominee to Navy Captain Dooling's Team Award
- Nominee to the President Obama's SAVE Award
- SDB of the Year Achievement Award from SDDC
- ▶ 95%+ Prime Contracts
- ▶ Responsible for Task Order wins totaling more than \$100 million
- Supported over 500,000 end-users, 90+ enterprise applications and 1000+ physical servers
 - ▶ Enterprise IT Services to 10,000 medical staff
 - ▶ DFAS, WAWF, HBSS, eMASS, ACAS, VMS, etc.
- ▶ 4,500ft² SuprTEK Technology Innovation Center (STIC) for developing innovative solutions including mobility, securing cloud, securing mobile apps store, etc.
- Advanced Technology Group (ATG), an R&D organization involved in PanOptes (Continuous Monitoring), secure mobility, Agile software development, etc.

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Our Experience (Health IT

>4,000

>7,000

DoD

N/A

N/A

>5,000

EPA

>7,000 >2,000

DoD

10,000+

Cyber

(CIÓSP3)

AMC

ADEV

Highlighted)												
	AF WHASC (2)	DECC Ogden / Hill AF	DHA ESB WebSphr	Army SDDC (7)	USTC ITS (2)	Navy ONR	Navy NHJAX	US JFCOM (2)	DISA (14)	INTEL	DCMA, DLA	DOJ (5)
Clinical Systems	♦		•				•					
Web-based/KM Systems	*	*	*	♦		*	♦	♦	♦		•	♦

Healthcare IT Solution Services
(Vertical Solution)

Strategic Business &

Innovation

Cyber

Security

Solution Engineering & Delivery

Enterprise IT

Service

Enterprise IT Services

Program Mgmt Support

Portfolio Management

Enterprise IA Services

Security Operations

Security Engineering Secure Coding/QA

SW Design/Engineering Systems Design/Engr **SOA-Based Integration**

Agile Dev/Cont. Integr.

Testing / T&E / IV&V **IT Managed Services**

Network Management/ Data Center Operations

Virtualization/Cloud Svcs

of Customers Served

> 6,000

DoD

DHA

220K

900

Help Desk Services

ERP Support

BI / Big Data Technology

Solution-based EA

Healthcare Analytics

Operationalizing healthcare data to enable DOD hospitals and MTFs' meaningful use of electronic health records to improve patient safety, quality of care and better patient access

- Ingests data from the DoD's EHR systems such as CHCS and AHLTA
- Collects and analyzes quality metrics on mission and operational activities
- Focuses on improving Patient
 Safety and Quality of Care
- Proactively informs patients of all the medical services and tests that they need based on their health history



SuprTEK Health IT Brochure



A best-in-class, rapidly growing Small Disadvantaged Business, Superlative Technologies, Inc. (dba SuprTEK) delivers exceptional healthcare solutions and informatics to Healthcare Agencies, Military Treatment Facilities (MTFs), and Medical Research Communities.

Founded in 1996, SuprTEK delivers technical and operational solution excellence to more than 10,000 medical practitioners committed to patient safety and care. Through our ASCEND innovation framework and with our ISO 9001:2008, 20000:2011, 27001:2013 certifications, CMMI Level 3 appraisal, and best practices such as Information Technology Infrastructure Library (ITIL), SuprTEK delivers customerfocused solutions in the areas of enterprise IM/IT services, interoperability solutions, web/clinical/mobile applications, cybersecurity, data analysis/business intelligence, and Value-Based Care, so that doctors, nurses, medical technicians, and hospital support staff can put patients first.

OUR CUSTOMERS













SPECIALTIES

Enterprise IM/IT Services

Clinical System Lifecycle

and Interoperability

Data Analytics/Business

Intelligence

Value-Based Care

Management Support

IT and Medical System Integration

Agile Development and Mobile

Enterprise Cybersecurity Services



Information Assurance

- · Policy and strategy development
- · Security architecture engineering
- Risk Management Framework (RMF)
- · Security center operations
- Incident management
- · Continuity of operations
- · HIPAA-compliant information security
- Software assurance
- · Managed IT security solutions



Operational Support

- ITIL-based IT service management Database management
- Network management and operations
- · Tiered helpdesk services
- System administration
- Desktop and server support
- Managed IT support services · Videoconferencing support



Agile Solution Development

- · In-house developed iOS and Android Mobile Apps Emergency Department Patient Tracking System (FDPTS)
- · Quality Dashboard (QD) System
- · Oryxand HEDIS Tracking and Trends Analysis
- Clinical Portal (CP) System
- · Peer Review (PR) System



Clinical System Management

- · CHCS/AHLTA data analysis
- IT and medical system integration
- · Interoperability solutions for bidirectional health information exchange
- 7x24 IT operational support for patient care
- Healthcare benefit provisioning
- · CHCS, AHLTA, DBSS, and Essentris training
- · Data Extraction from Cache/CHCS, Carepoint, S3, and
- HL7 messaging



Value-Based Care

- Telehealth
- Telemedicine
- Virtual visits
- Tele ICU
- Telemental Health
- Teleaudiology

Finalist for the 2015 Federal Healthcare IT Innovation Award in the Interoperability Category, Stitch-in-Time and Clinical Portal, Naval Hospital Jacksonville

Visit us at www.suprtek.com

Awarded the 2013 DoD Nunn-Perry Award for demonstrating innovation and creativity in supporting DoD warfighters

Recognized through the U.S. Naval Hospital Jacksonville Information Management Department's receipt of the 2012 CAPT Joan Dooling Award for Information Technology Professional Team of the Year. A superior customer approval rating (99.96%), Clinical Portal Applications, and a locally developed Emergency Department Patient Tracking System (EDPTS) contributed to this achievement.

Outstanding Small Business Award, recognized by Congress (recorded in Vol. 153) for an outsourced contact center supporting a Navy civilian workforce of 186,000 since 2001

Small Disadvantaged Business of the Year Award, U.S. Army Surface Deployment and Distribution Command (SDDC); selected from more than 125 small businesses

Nominated for the President's SAVE Award for cost savings in delivering a SOA-based portal system integrated with an enterprise identity management solution supporting 165,000 users for USTRANSCOM/SDDC.

CONTRACT VEHICLES

PRIME

- CMS SPARC ITS-SB GSA 8(a) STARS II DLA JETS
- GSA Schedule 70 Seaport-e CIO-SP3 SB

GSA Alliant SB

SUBCONTRACTOR

- GSA Alliant LB
- JCON III/ITES IV
- DHS EAGLE II NETCENTS II
- ENCORE II NETWORX
- IATS/Intel NSETS II
- ArmyITES-2S R23G

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SASI

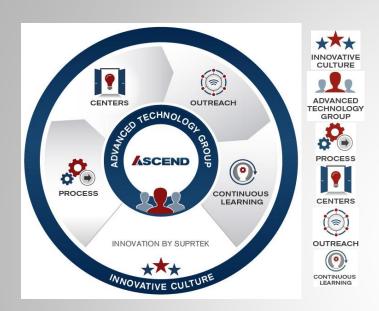
USA Contact

VETS GWAC

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Our Innovation Framework





- Our Innovation philosophy is ingrained into our everyday activities
- Advanced Technology Group, established in 2011, is an Agile Team of seasoned technologists, particularly in Cyber Security Engineering and Agile Solutioning
- Based on industry-proven innovation processes and frameworks; repeatable innovation in action
- ❖ Two Innovation Centers: 4,500 ft² Superlative Technologies Innovation Center (STIC) in Ashburn, VA, and 14,000 ft² SuprTEK Agile Solution Center (SAS-C) near Scott AFB/DITCO housing 100 agile engineers
- Extensive, proven relationships with innovators in industry, academia and R&D space
- Continuous learning through established frameworks such as the SuprTEK Virtual Training Academy (ViTA)

TEAM SUPRTEK						
Culture of Innovation	Relevant Past Performance and Experience	Technical Qualifications	Innovative Team			
12 years sustained innovation culture .5M+ year over year investment for last 5 years Innovation Enablers: People, Processes, Centers, Outreach, Learning	3 Innovation Awards	Innovation Execution: DISA MANO, Navy Stich-in-	5+ Innovation Centers for cross-team solutioning Small business innovators			
	Innovation Programs in Excess of 95M	Time, AMC ADEV				
	13 years supporting DISA	5 Innovative Solutions	Collaborative and trusted tean			
	Mission	Lifecycle management of DISA 16+ security systems	using a common innovation process			



Technical Management Resources, Inc. (TMR)



TMR CORPORATE OVERVIEW

Technical and Management Resources is an information technology (IT) services company that offers professional engineering, planning, program management and implementation support to federal government agencies and corporate clients throughout the United States.

- Incorporated Oct 1998
- Certified Small Disadvantage Woman-Owned Business (SDB-WO)
- Top Secret Facility Clearance
- Cleared staff to include Secret, Top Secret and SCI
- DCAA audited and compliant business practices
- Primary SIC / NAICS Codes: 7373 / 541512
- DUNS Number: 04-131-6519
- Headquarters in Fairfax, Virginia



Figure 1-1; Team TMR Certifications. Our certifications demonstrate our commitment to providing the highest level of service and process improvement to our customers



TMR CORPORATE OVERVIEW

VALUES

Imagination +
Innovation +
Ingenuity +
Implementation +
Integrity = Success

✓ Continuous
Process
Improvement &
Process
Excellence

CLIENTS

- Dol
 - FBI, OJP, DISA, LEARDAS
- DHS
 - TSA, USCIS, FLETC, NPPD
- DoD
 - DLA, ATEC, USSOCOM, NAWCAD, NAVAIR, DNDO
- DoS

CONTRACT VEHICLES

- DHS Eagle II
- CIO-SP3
- DLA Jets
- Alliant SB
- GSA IT Schedule 70



TMR SOLUTIONS & CAPABILITIES

SOLUTIONS/CAPABILITIES

- ✓ Strategic Planning & Business Case Development
- ✓ Requirements Analysis
- ✓ Enterprise Architecture
- ✓ CIO Support & Enterprise Governance
- ✓ System Design
- ✓ Investment Planning
- ✓ Implementation
- ✓ System/subsystem Testing
- ✓ Independent Validation and Verification
- ✓ Performance Assessments
- ✓ Systems Engineering Lifecycle Support (SELC)

SOLUTIONS/CAPABILITIES

- ✓ Cyber and Information Security
- ✓ Asset Management
- ✓ Enterprise Architecture Planning
- ✓ Security Assessment & Analysis
- ✓ Network & System Administration
- ✓ Telecommunications Support
- ✓ Operations, Support and Maintenance
- ✓ Enterprise Directory and Email Solutions